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End-of-Sale and End-of-Life Announcement for the Cisco 1941 and 1921 Integrated Services Routers

EOL12141

Cisco announces the end-of-sale and end-of-life dates for the Cisco 1941 and 1921 Integrated Services Routers. The last day to order the affected product(s) is September 29, 2018. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	March 31, 2018
End-of-Sale Date : HW	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	September 29, 2018
Last Ship Date : HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	December 28, 2018
End of SW Maintenance Releases Date : HW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	September 29, 2019
End of Vulnerability/Security Support : HW	The last date that Cisco Engineering may release a planned maintenance release or scheduled software remedy for a security vulnerability issue.	September 28, 2021
End of Routine Failure Analysis Date : HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	September 29, 2019
End of New Service Attachment Date : HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	September 29, 2019
End of Service Contract Renewal Date : HW	The last date to extend or renew a service contract for the product.	December 25, 2022
Last Date of Support : HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	September 30, 2023

Table 1.	End-of-Life Milestones and Dates for the Cisco 1941 and 1921 Integrated Services Routers

HW = Matériel OS SW = Système d'exploitation

App. SW = Logiciel d'application

Note: All Refurbished Product Part Numbers associated with the below table are affected by this announcement

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End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
C1-CISCO1921/K9	Cisco ONE - ISR 1921	ISR4221/K9	Cisco ISR 4221 (2GE,2NIM,4G FLASH,4G DRAM,IPB)	-
C1-CISCO1941/K9	Cisco ONE - ISR 1941	ISR4221/K9	Cisco ISR 4221 (2GE,2NIM,4G FLASH,4G DRAM,IPB)	-
C1921-4SHDSL-EA/K9	Cisco 1921 4pair Double Wide EHWIC-4SHDSL-EA bundle, IP Base	ISR4221/K9	Cisco ISR 4221 (2GE,2NIM,4G FLASH,4G DRAM,IPB)	-
C1921-AX/K9	Cisco 1921 AX Bundle w/ APP,SEC lic	ISR4221-AX/K9	Cisco ISR 4221 AX Bundle w/APP, SEC lic	-
C1921-HW/K9	Cisco 1921 Hardware Only Bundle	ISR4221/K9	Cisco ISR 4221 (2GE,2NIM,4G FLASH,4G DRAM,IPB)	-
C1921-VA/K9	Cisco 1921 ISR with EHWIC-VA- DSL-A bundle	ISR4221/K9	Cisco ISR 4221 (2GE,2NIM,4G FLASH,4G DRAM,IPB)	-
C1921VAM/K9	Cisco 1921 ISR with Multimode EHWIC for VDSL/ADSL2+ Annex M	ISR4221/K9	Cisco ISR 4221 (2GE,2NIM,4G FLASH,4G DRAM,IPB)	-
C1941-AX/K9	Cisco 1941 AX Bundle w/ APP,SEC lic	ISR4221-AX/K9	Cisco ISR 4221 AX Bundle w/APP, SEC lic	-
C1941-AXI/K9	Cisco 1941 AX India Bundle w/APP, SEC license	ISR4221/K9	Cisco ISR 4221 (2GE,2NIM,4G FLASH,4G DRAM,IPB)	-
C1941-HW/K9	Cisco 1941 Hardware Only Bundle	ISR4221/K9	Cisco ISR 4221 (2GE,2NIM,4G FLASH,4G DRAM,IPB)	-
CISCO1921-IB/K9	Cisco1921/K9 w/ IP Business,2 GE,512MB DRAM	ISR4221/K9	Cisco ISR 4221 (2GE,2NIM,4G FLASH,4G DRAM,IPB)	-
CISCO1921-MS/K9	Cisco 1921 T1 bundle, incl HWIC- 1DSU-T1, 256F/512D, IP Base	ISR4221/K9	Cisco ISR 4221 (2GE,2NIM,4G FLASH,4G DRAM,IPB)	-
CISCO1921-SEC/K9	Cisco1921/K9 with 2GE, SEC License PAK, 512MB DRAM, 256MB FI	ISR4221-SEC/K9	Cisco ISR 4221 SEC Bundle with SEC lic	-
CISCO1921-SEC/K9++	Cisco1921/K9 with 2GE, SEC License PAK, 512MB DRAM, 256MB FI	ISR4221-SEC/K9	Cisco ISR 4221 SEC Bundle with SEC lic	-
CISCO1921-T1SEC/K9	Cisco 1921 T1 Bundle incl. HWIC-1DSU-T1,256F/512D, SEC Lic	ISR4221/K9	Cisco ISR 4221 (2GE,2NIM,4G FLASH,4G DRAM,IPB)	-
CISCO1921/K9	C1921 Modular Router, 2 GE, 2 EHWIC slots, 512DRAM, IP Base	ISR4221/K9	Cisco ISR 4221 (2GE,2NIM,4G FLASH,4G DRAM,IPB)	-
CISCO1921DC/K9	C1921 Modular Router DC Power,2GE,2EHWICslots,512MB, IP Base	ISR4221/K9	Cisco ISR 4221 (2GE,2NIM,4G FLASH,4G DRAM,IPB)	-
CISCO1941-2.5G/K9	Cisco 1941 with 2.5G DRAM, 256MB Flash	ISR4221/K9	Cisco ISR 4221 (2GE,2NIM,4G FLASH,4G DRAM,IPB)	-
CISCO1941- HSEC+/K9	VPN ISM module HSEC bundles for 1941 ISR platform	ISR4221/K9	Cisco ISR 4221 (2GE,2NIM,4G FLASH,4G DRAM,IPB)	-
CISCO1941-HSEC/K9	HSEC bundle (no ISM VPN module) for 1941 ISR platform	ISR4221/K9	Cisco ISR 4221 (2GE,2NIM,4G FLASH,4G DRAM,IPB)	-

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CISCO1941-IB/K9	Cisco 1941 w/ IP Business,2 GE,2 EHWIC slots,512MB DRAM	ISR4221/K9	Cisco ISR 4221 (2GE,2NIM,4G FLASH,4G DRAM,IPB)	-
CISCO1941-SEC/K9	Cisco 1941 Security Bundle w/SEC license PAK	ISR4221-SEC/K9	Cisco ISR 4221 SEC Bundle with SEC lic	-
CISCO1941/K9	Cisco 1941 w/2 GE,2 EHWIC slots,256MB CF,512MB DRAM,IP Base	ISR4221/K9	Cisco ISR 4221 (2GE,2NIM,4G FLASH,4G DRAM,IPB)	-
CISCO1941/K9++	Cisco 1941 w/2 GE,2 EHWIC slots,256MB CF,512MB DRAM,IP Base	ISR4221/K9	Cisco ISR 4221 (2GE,2NIM,4G FLASH,4G DRAM,IPB)	-

Product Migration Options

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at

https://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Cisco 1941 and 1921 Integrated Services Routers through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <u>https://www.cisco.com/go/eos</u>.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

https://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco End-of-Life Policy, go to: https://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to: https://www.cisco.com/en/US/products/prod_warranties_listing.html.

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Printed in USA